

# FSC<sup>®</sup> – COC

# **Operations procedures**



Ashish Malik, Senior Vice President & Business Head – Wood Antoine Briane, Management Representative for the FSC<sup>®</sup>-COC system

### **Company Profile**

### **OVERVIEW OF GROUP – HISTORY AND BUSINESS ACTIVITIES**

### Introduction to the Group

The Olam Group is a leading agricultural business operating from seed to shelf in over 60 countries, supplying food, ingredients, feed, and fibre to over 20,900 customers worldwide. The Group was established in 1989 and is listed on the main board of the Singapore Exchange. It is supported by large shareholders namely, Temasek Holdings, Mitsubishi Corporation, Kewalram Chanrai Group and Olam's management. The Olam Group is the parent entity and the global Headquarters for the group are located in Singapore.

The Olam Group is the principal trading entity for all of Olam's major commodity and product businesses. There are two core operating groups – ofi (Olam Food Ingredients), and Olam Agri. The Olam Group also implements cross-cutting initiatives, such as the platform "AtSource"; drives key enablers such as sustainability and digital transformation; and offers shared services to optimise synergies across the Group.

### Olam Agri

Olam Agri is positioned as a global, market-leading food, feed and fibre agri-business that focuses on high-growth emerging markets. Olam Agri's global reach and capabilities, alongside Olam's operational footprint in Africa as well as Asia, positions Olam Agri to meet the growing demand for food staples and feed across these high-growth emerging markets.

Olam Agri has built proprietary and differentiated operating capabilities including, significant strengths in farming, global origination, processing, merchandising, trading, logistics (inland and marine), distribution and risk management that enable Olam to connect farmers and consumers of food, feed, and fibre around the world. The key factors that are shaping this market are:

• Food security focus, rising protein consumption, emerging markets demand, rising technology adoption and sustainability moving to mainstream

Olam Agri is further divided into Food & Feed and Fibre & Ag Services.

- Food & Feed This includes grains, animal feed & protein, edible oils, and rice.
- Fibre & Ag Services This includes Cotton, Wood Products, Rubber trading and Commodity Financial Services. Under the commodity financial services, Olam operates a quantitative fund management business and a risk management solutions business.

#### **OUR COMMITMENT TO RESPONSIBLE FOREST MANAGEMENT**

Our Environment and Responsible Forest Management initiatives are closely aligned with our core purpose of Growing Responsibly and aimed at making a meaningful social impact in the communities in which we operate. We are committed to the responsible management of our supply chains from farm to customer.

(See Annex 1 – Environment and Sustainability Policy)

Olam Global Agri Pte. Ltd.'s Singapore trading office is a **FSC**<sup>®</sup> **COC certified entity.** The certificate only covers the trading activities of Olam Global Agri Pte. Ltd.'s trading office in Switzerland, registered as **Olam Agri Basel AG.** <u>(See Part 8. Outsourcing)</u>

Olam Global Agri Pte. Ltd. also maintains Forestry Management Certificates through its wholly owned company, **La Congolaise Industrielle des Bois (CIB)** in the Republic of Congo.

CIB manages around 2.1 Mha, divided in 4 concessions. (See RELEVANT FSC<sup>®</sup>'S REFERENCES) All CIB concessions are FSC<sup>®</sup>-FM certified.

CIB has one production site in Pokola, Sangha department (4 sawmills, kilns, moulding and finger-jointing lines) and one in Enyelle, Likouala department (1 sawmill). Its sawmills are fully supplied by material from its own concessions.

Olam Global Agri Pte. Ltd. also sources materials from third-party sources and is committed to purchasing exclusively FSC<sup>®</sup> certified materials, <u>(See 3RD PARTY SUPPLIERS' REFERENCES)</u> as well as material coming only from areas that have not resulted from the conversion of natural ecosystems.

Olam Global Agri Pte. Ltd. and its suppliers are also committed to not using wood derived from GMOs.



#### **ORGANISATION CHART**



### **RELEVANT FSC®'S REFERENCES**

#### Olam Global Agri Pte. Ltd.

FSC <sup>®</sup> Certificate Code	Licence Code	Controlled Wood Code	Validity
SGSHK-COC-002926	FSC-C006439	SGSHK-CW-002926	09/11/2026

#### Congolaise Industrielle des Bois (CIB)

FSC <sup>®</sup> Certificate Code	Licence Code	Controlled Wood Code	Validity
SGSCH-COC-002697	FSC-C005457	SGSCH-CW-002697	12/10/2025
Pokola			
FSC <sup>®</sup> Certificate Code	Licence Code	Controlled Wood Code	Validity
SGS-FM/COC-004705	FSC-C014998	-	07/02/2023
Kabo			
FSC <sup>®</sup> Certificate Code	Licence Code	Controlled Wood Code	Validity
SGS-FM/COC-010641	FSC-C128941	-	09/02/2026
Loundoungou			
FSC <sup>®</sup> Certificate Code	Licence Code	Controlled Wood Code	Validity
SGS-FM/COC-008483	FSC-C104637	-	09/08/2026
Mimbeli			
FSC <sup>®</sup> Certificate Code	Licence Code	Controlled Wood Code	Validity
SGS-FM/COC-011928	FSC-C156094		25/03/2025
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#### CIB Chain-Of-Custody

#### Important remarks on CIB's FSC®-COC management system

Since 2006, CIB has had a third-party audited traceability system in place. This identifies and tracks every product leaving the CIB concessions, so that the buyer can easily identify the origin of the product. The flow of materials is controlled throughout the processes of harvesting, transporting, processing, packaging, and shipping our products. In particular, our chain of custody meets the requirements of the FSC-STD-40-004 chain of custody certification standard and the FSC-STD-COG-02-2020 standard for the certification of forests in the Republic of Congo.

(See Annex 17 – CIB's FSC®-COC traceability procedures)

### **3**<sup>RD</sup> **PARTY SUPPLIERS' REFERENCES**

#### Société de Mise en Valeurs des Bois (SOMIVAB, GABON)

FSC <sup>®</sup> Certificate Code	Licence Code	Validity	Products type	FSC category
CU-COC-861819	FSC-C084418	21/03/2025	Sawn timber	FSC 100%

#### Precious Wood (CEB, GABON)

FSC <sup>®</sup> Certificate Code	Licence Code	Validity	Products type	FSC category
BV-COC-840169	FSC-C021473	10/10/2023	Sawn timber	FSC 100%

#### **Chanzy Bois (GABON)**

FSC <sup>®</sup> Certificate Code	Licence Code	Validity	Products type	FSC category
BV-COC-879693	C005355	30/11/2023	Sawn timber	FSC 100%

#### Sustainable Forestry Products SA (SFP, GABON)

FSC <sup>®</sup> Certificate Code	Licence Code	Validity	Products type	FSC category
BV-COC-131535	C131535	07/08/2026	Sawn timber	FSC 100%

Suppliers' certificates validity will be controlled by the management representative **at least once a year**, one month before the audit date. It is also of its responsibility to update it, should it change before the annual control date.

### **MANAGEMENT OF THE MULTISITE SCHEME**

Olam Global Agri Pte. Ltd. is covered by the FSC<sup>®</sup> Multisite standard (FSC-STD-40-003 V2-1). The following table lists the participating sites covered by the scope.

Site details	Type of	Date of	Date of	Site	Contact details
	site	entry	withdrawal	activity	
Olam Agri Basel AG	Central	11/10/2016	-	Trader	Antoine Briane
Aeschengraben 6					antoine.briane@olamagri.com
4054 Basel, Switzerland					
Olam Global Agri Pte. Ltd.	Other	11/10/2016	-	НQ	Ashish Malik
7 Straits View, Marina One					ashish.malik@olamagri.com
East Tower, #20-01,					represented by:
Singapore 018936					Antoine Briane
					antoine.briane@olamagri.com
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### **IMPORTANT REMARKS**

According to FSC<sup>®</sup>'s standard, it's the certification body – SGS Singapore – that is auditing and verifying the various sites on both internal and external compliance.

In the event of addition of a new site, Olam's representative would have to inform the certification body to make sure the site is compliant with the current FSC-COC certificate standards.

In the event of removal of a registered site, Olam's representative would have to inform the certification body within 3 working days.

In compliance with FSC<sup>®</sup> Multisite standard (FSC-STD-40-003 V2-1), item 5.1.4.a.viii), the participating sites will issue a signed a declaration stating that no material has been FSC labelled, sourced as controlled material, or sold as FSC certified or FSC Controlled Wood since the last Central Office's audit (according to clause 5.3.2 b).

For logistical reasons, this declaration will be kept on the central site (Olam Agri Basel AG, Basel, Switzerland).

### **FSC®-COC OBJECTIVE**

To meet FSC<sup>®</sup> standards, maintain customers' rights, support environmental protection & responsible forest management

Olam is fully committed to comply with the values of FSC<sup>®</sup> as defined in the "Policy for the Association of Organizations with FSC<sup>®</sup> (FSC<sup>®</sup>-POL-01-004, initially approved in July 2009). This is actively practiced through its actions by maintaining FM and CoC Certifications. In addition, Olam Global Agri Pte. Ltd. is actively involved in FSC<sup>®</sup> decision making, being a **FSC<sup>®</sup> member in the Economic Chamber.** 

Olam implements the necessary measures to continuously ensure we are not directly or indirectly involved in the following activities:

- Illegal Logging or the trade in illegal wood or forestry products
- Violation of traditional and human rights in forestry operations
- Destruction of high conservation values in forestry operations
- Significant conversion of forests to plantations or non-forest use
- Introduction of genetically modified organisms in forestry operations
- Violation of any of the ILO Core Conventions, as defined in the ILO Declaration on Fundamental Principles and Rights at Work, 1998

Olam is also fully committed to occupational health and safety. The MATS Department oversees setting and implementing Health & Safety policies within the Olam Global Agri Pte. Ltd. Group. Please refer to Website <u>http://www.olamconnect.com/mats/default.aspx</u> to learn more about their role.

(See Annex 2 – Health and Safety Policy)

Note: there is strictly no physical handling of the products by Olam's Singapore office.

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17/10/2019	Removal of chapter 10 (on approval and revision of procedure) due to
	repetition
	Modification of chapter 8 and addition of "List of outsourcing
	partnerships" table, p. 31
	Modification of paragraph "management of the multisite scheme", p. 4
	Addition of a "list of participating sites" table, p. 7
	Addition of details regarding Management Rep. responsibilities, last
	paragraph of part 4, p. 16
	Update on terminology
02/06/2020	Update of FSC Certificate codes, p. 4
18/08/2020	Update of FSC Certificate codes, various pages
12/11/2020	Update of Supplier's FSC Certificate code, various p. 5
	Update in terminology, p. 1 and footer
27/08/2021	Update of FSC Certificate codes, p. 4
05/05/2022	Replacement of the company name to Olam Global Agri Pte. Ltd.
	Removal of Annexes 14 and 15
	Update of FSC Certificate codes, p. 4
	Update of Annexes examples, p. 50 to 57
	Update of FSC product group list, p. 40
	Modification of the company profile, p. 2
	General updates according to Olam's new brand policy (fonts, etc.)
	Addition of paragraph 9. on FSC Core Labour requirement and policy of
	association, p. 34
14/12/2022	Removal of outsourcing site, p. 33
	Modification of the "Training" chapter, p. 35
	Update of species list, p. 40
	Change of tt Timber International AG name to Olam Agri Basel AG
04.06.2023	Removal of date of validity, p. 1
	Update of names, p. 1, 3 and 7
	Addition of information on CIB and third-party activities, p. 3 and 6
	Addition of Annex 17 (CIB FSC <sup>®</sup> -COC management system)
	Addition of information on Olam Commitment, p. 3

### 1. Purpose of the handbook

The purpose of this handbook is:

- To ensure the current documentation process control systems meet FSC<sup>®</sup>-COC requirements
- To make sure that our FSC<sup>\*</sup> marked products coming from the FM certified sources comply with the Chain of Custody requirement mandated by the FSC<sup>\*</sup> Standard
- The process control system is also made ready to identify and trace the entire chain of custody as and when required for any internal or external audit
- To ensure all Participating Sites under the scope of certificate are aware of Olam Global Agri Pte. Ltd. policy and procedure regarding FSC<sup>®</sup>-COC requirements

### 2. Scope of the Handbook

The scope of this handbook is:

- Outlining Olam Global Agri Pte. Ltd., Singapore's office's documents control processes related to the FSC<sup>\*</sup>-COC standard and maintaining FSC<sup>\*</sup> products claims through the process of transfer of ownership in Purchase and Sale of FSC<sup>\*</sup> Certified products
- Outlining the responsibilities and fixing accountability for each step of traceability in the Chain of Custody control process
- Detailing FSC<sup>®</sup> product groups for all products that will be purchased and sold
- Defining the Chain-of-Custody System applicable to our trading activities



## 3. Olam Global Agri Pte. Ltd. COC Supply Chain Process

### **Scenarios**

Olam Global Agri Pte. Ltd. only uses the transfer system, as described in FSC Standard for Chain of Custody certification – FSC-STD-40-004 V2-1).

We identified three potential Scenarios with reference to Supply Chains that would involve Olam Global Agri Pte. Ltd.'s COC Certificate under the Transfer System.

Note: Transfer System is a Chain of Custody system applied at the product group level, which allows outputs to be sold with an FSC<sup>®</sup> claim that is identical to the material category. In this case there will be no handling of physical products.

### 3.1. First Scenario

Own FSC<sup>\*</sup> FM Certified Forest  $\rightarrow$  Olam Global Agri Pte. Ltd.  $\rightarrow$  Buyer.



### 3.2. Second Scenario:

 $3^{rd}$  Party FSC<sup>®</sup> Supplier  $\rightarrow$  Olam Global Agri Pte. Ltd.  $\rightarrow$  Buyer



### 3.3. Third Scenario

 $3^{rd}$  Party FSC<sup>\*</sup> Supplier  $\rightarrow$  Olam Global Agri Pte. Ltd. Procurement Office  $\rightarrow$  Olam Global Agri Pte. Ltd.  $\rightarrow$  Buyer



The Transfer System is used for Olam Global Agri Pte. Ltd. trading activities. All original FSC<sup>\*</sup> claims are transferred as is to buyer/end user.

As such, we could transfer following FSC claims:

- FSC<sup>®</sup> 100% product groups
- FSC<sup>®</sup> Controlled Wood product groups

In this scheme, it is important to note that there is strictly no transfer of ownership and no introduction of new material inputs, even in cases where production/processing of the cargo is undertaken during the process of transport to the end buyer. (Where processing itself will be outsourced)

### 4. Organization Structure and Management Responsibilities

As responsible forest management is an important part of Olam environmental policy, issues regarding certification have the support of senior management and supervisory board. Group wide sustainability issues are overseen by the CRS Board and CRS executive committees, which includes Olam Global Agri Pte. Ltd.'s president and global head for the wood division. (More information on: <u>http://olamgroup.com/sustainability/governance/</u>)

Antoine Briane has been appointed as Olam Global Agri Pte. Ltd.'s Management Representative for the FSC<sup>®</sup>-Chain of Custody System. (See Annex 3 – Authorization Letter)

Management Representative should keep Olam Global Agri Pte. Ltd.'s Management informed after each audit and in case of any major changes in the scheme.

### 4.1. Responsibilities of the Company's Management Representative

Olam Global Agri Pte. Ltd.'s Management Representative's responsibilities are:

- a) Overall responsibility for Singapore's office and related contractors/agents' compliance with all applicable requirements of this standard
- b) Set up, implement, and maintain procedures and/or work instructions covering all applicable requirements of this standard
- c) Establish a FSC<sup>®</sup> Product Groups List for all products that will be sold with FSC<sup>®</sup> claims which will define the scope of the FSC<sup>®</sup> certificate and ensure this list is publicly available and always kept dating. This list shall consist of the following information:
  - a. Specification of the product group as FSC<sup>®</sup> 100%, FSC<sup>®</sup> Controlled Wood
  - b. Product Type(s) according to the FSC<sup>®</sup> product classification
  - c. Species (scientific and commons names)

Note: to ensure correct scientific and common names are used, our company will follow the available nomenclature of the Germplasm Resources Information Network (GRIN) Taxonomy Species Online Database (<u>http://www.ars-grin.gov/cgi-bin/npgs/h®l/index.pl)</u>.

Products not listed in this product group list cannot be sold as FSC<sup>®</sup> certified products. In case Product Groups need to be added, Olam Global Agri Pte. Ltd. shall contact and get approval from FSC<sup>®</sup> Certification body prior to sales. Any changes are therefore subject to approval from the Auditor who will authorize as well to insert the same on the FSC<sup>®</sup> Website.

(See Annex 4 – Olam Global Agri Pte. Ltd. FSC<sup>®</sup> Product Group List)

d) Identify training needs and subsequently organise training sessions, according to the following training plan: arrange training sessions at least once a year

- e) Conduct regular internal audits through random spot checks by checking the relevant departments to ensure the procedures are implemented and maintained as outlined in this document
- f) Keep an updated database of Olam Global Agri Pte. Ltd.'s FSC<sup>®</sup> certified suppliers in which the following records would be maintained:
  - a. Supplied product type
  - b. Supplied material category
  - c. Supplied FSC<sup>®</sup>-COC or FSC<sup>®</sup>-CW code (if applicable)
  - d. Validity of the certificate at the time of the purchase contract

### **CONTACT DETAILS**

Site	Contact	Address	Tel/Fax/Email
Olam Agri Basel AG	Antoine Briane	Aeschengraben 6 4051 Basel Switzerland	T: +41 (0)61 205 3940

### 4.2. Responsibilities of the Timber Department Management

The department is responsible for the development and implementation of the FSC<sup>®</sup>-COC system across relevant functions, making sure that the system adheres to the FSC<sup>®</sup> standard and complying with the requirements of relevant laws and regulation governing FSC<sup>®</sup> Certified trade.

### 4.3. Responsibilities of the Marketing Department

The marketing team is responsible for the marketing of FSC<sup>®</sup> certified products, identification of COC status and for ensuring that Certificate number is mentioned on relevant Sales Documents. The marketing Department shall also closely monitor the usage of FSC<sup>®</sup> Trademark. The marketing offices never take legal ownership of the cargos. If such cases occur in future, they would obtain their own COC certification and handle such cargoes according to their own procedure and outside the scope of this standard.

### 4.4. Responsibilities of the Documentation / Operations Department

This department ensures the FSC<sup>®</sup> standards are always adhered to and daily following the established procedure and making sure there is no breach in the COC Supply Chain Process. All relevant employees within the organization shall demonstrate awareness of the organization procedures and competence in implementing the organization's Chain of Custody management system.

### 4.5. Responsibilities of our independent agents

Olam Global Agri Pte. Ltd., Singapore will on some occasion outsource part of the work process to independent agents. There will be strictly no transfer of legal ownership and the outsourced process will remain within the scope of Olam Global Agri Pte. Ltd.'s FSC<sup>®</sup>-COC certificate. However, the independent agents shall set up and maintain a documentation control system with explicit procedures for the outsourced process that are shared with Olam Global Agri Pte. Ltd.'s FSC<sup>®</sup>-COC Certificate and ensure they maintain traceability of FSC<sup>®</sup> certified material and paper trails. (Through records of inputs, outputs and delivery documentation associated with all FSC<sup>®</sup>-certified material which is processed under the outsourcing contract agreement)

### 5. Identification of Critical Control Points, Risk Assessment, and

### controls

#### Important remark

It is important to keep in mind that:

- In case of FSC<sup>®</sup> 100% contracts it is the FSC<sup>®</sup>-COC No that should appear where required,
- In case of FSC<sup>®</sup> Controlled Wood contracts it is the FSC<sup>®</sup>-CW No that should appear where required,
- In case of Non-FSC<sup>®</sup> contracts, No FSC<sup>®</sup>-COC No nor FSC<sup>®</sup>-CW No should appear.

CCPs	Risk Assessment	Controls
Suppliers Identification	<ul> <li>Risk:</li> <li>Supplier might be no longer certified</li> <li>Certificate might not be valid or terminated</li> <li>Supplier might make false Claim</li> </ul>	<ul> <li>Carefully monitor the validity of supplier certificate on www.info.fsc.org</li> <li>Check FSC<sup>®</sup> Certificate</li> <li>Verify Scope</li> </ul>
Purchase Orders	Low risk Risk:	On Durchass Contracts
Purchase Contract		<ul> <li>On Purchase Contracts:</li> <li>FSC<sup>®</sup>-COC No from FSC<sup>®</sup></li> </ul>
Purchase Invoice	<ul> <li>Supplied quantities and quality differ from shipping</li> </ul>	supplier or FSC <sup>®</sup> -CW No.
Shipping	documentation	<ul> <li>Product Group (FSC<sup>®</sup> 100%,</li> </ul>
Documents	<ul> <li>Product Group (FSC® 100%, FSC® Controlled Wood) or FSC®-COC No or FSC®-CW No might be incorrectly used in the Purchase order/Purchase invoice or shipping documents</li> <li>Product Group (FSC® 100%, FSC® Controlled Wood) or FSC®-COC No or FSC®-CW No might not appear on purchase documents which might lead to a potential breach in the Chain of Custody</li> </ul>	<ul> <li>FSC® Controlled Wood)</li> <li>On Purchase Invoices:</li> <li>Supplied quantities and quality shall be in compliance with the supplied documentation</li> <li>FSC®-COC No from FSC® supplier or FSC®-CW No.</li> <li>Product Group (FSC® 100%, FSC® Controlled Wood)</li> <li>On shipping documentation:</li> </ul>
	Medium risk	

Sales Orders	Risk:         Olam Global Agri Pte. Ltd.'s         FSC®-COC No. or Olam Global         Agri Pte. Ltd.'s FSC®-CW No.         might not appear or be         misused on sales         invoice/contract (ex: FSC®         Pure instead of FSC® 100%)         Product Group (FSC® 100%,         FSC®-COC No from FSC®         Pure instead of FSC® 100%,         FSC® Controlled Wood might         not be specified on sales         invoice/contract         FSC®-COC No from FSC®         supplier or FSC®-CW might         incorrectly appear on sales         invoice/contract in case of non         FSC® Outputs         Product Group (FSC® 100%,         FSC® Outputs         Product Group (FSC® 100%,         FSC® Controlled Wood might         be incorrectly quoted on sales         invoice/contract in case of non         FSC® Controlled Wood might         be incorrectly quoted on sales         invoice/contract in case of non         FSC® Outputs         Medium risk	<ul> <li>Supplied quantities and quality in compliance with the purchase invoice</li> <li>Log List records with batch code for logs and packing list record with bundles code for sawn timber</li> <li>Link between shipping documents for shall be clearly identified and verified (through common references like contract No)</li> <li>In case of verified FSC®-certified material, Sales contract/Sales invoices shall imperatively quote:</li> <li>Olam Global Agri Pte. Ltd.'s FSC®-COC No. (SGSHK-COC-0002926) or Olam Global Agri Pte. Ltd.'s FSC®-COC No. (SGSHK-COC-0002926) or Olam Global Agri Pte. Ltd.'s FSC®-CW No.(SGSHK-CW-002926)</li> <li>Product Group (FSC® 100%, FSC® Controlled Wood)</li> <li>Note: The certification claim shall strictly match the one indicated on Purchase contract and Purchase invoice.</li> <li>Note: However, in case material is not FSC certified, there shall not be any reference of any kind of the FSC®-COC/CW Nos and FSC® claims in the sales contract/invoice</li> </ul>
Document and	Risk:	– Monitor and control
record control	<ul> <li>Evidence of adherence to FSC®-COC procedure through the process cannot be made without an efficient document and record control system</li> <li>Medium risk</li> </ul>	constantly documents and maintain record control system

<ul> <li>documentation</li> <li>FSC®-COC system in place is no longer valid or representative of Olam Global Agri Pte. Ltd.'s activities.</li> <li>Olam Global Agri Pte. Ltd. might not comply with the FSC®-COC standard anymore.</li> <li>Changes might arise such as:         <ul> <li>Transfer System might be no longer valid</li> <li>Certificate Scope has changed (Product Group List/Categories/Claims/Sp ecies)</li> <li>New Outsourced Entities have been brought in under Olam Global Agri Pte. Ltd.'s FSC®-COC Certificate</li> </ul> </li> </ul>			<ul> <li>Adherence to this document and record control system is done once a month by the FSC-CoC Management Representative though random spot checks on registers and records</li> <li>All documentation/records for any FSC® based orders shall be retained for a period of five (5) years</li> </ul>
	FSC COC system documentation	<ul> <li>longer valid or representative of Olam Global Agri Pte. Ltd.'s activities.</li> <li>Olam Global Agri Pte. Ltd. might not comply with the FSC®-COC standard anymore.</li> <li>Changes might arise such as: <ul> <li>Transfer System might be no longer valid</li> <li>Certificate Scope has changed (Product Group List/Categories/Claims/Sp ecies)</li> <li>New Outsourced Entities have been brought in under Olam Global Agri Pte. Ltd.'s FSC®-COC</li> </ul> </li> </ul>	frequently verify if there have been any updates for the FSC <sup>®</sup> website. In such case, he would ensure any changes are implemented and that Department Heads for Wood Products in Singapore are informed accordingly. Where necessary, further training

Conversion factors	Risk:	– The organization has
for Volume Controls	<ul> <li>Purchased volume/weight might not correspond to sales volume/weight</li> <li>There might be a lack of transparency/understanding in the way changes of material volume or weight are calculated</li> <li>Medium risk</li> </ul>	<ul> <li>identified the main processing steps involving a change of material volume or weight due to conversion from one measuring methodology to another This document specifies the conversion factor for the steps involved and provides a documented methodology to calculate the conversion factors in a transparent way.</li> <li>Any new conversion factor shall be inserted to this procedure.</li> </ul>
Labelling and Logo Approval	<ul> <li>Risk:</li> <li>There might be an infringement to the FSC®-STD-50-001 V2-0 regarding the use of the logo and trademark.</li> <li>Medium risk</li> </ul>	<ul> <li>Olam Global Agri Pte. Ltd will establish and maintair an up to date a register of al the Logo/Trademark use for on/off products.</li> <li>The FSC®-CoC Management Representative will oversee use of logo/trademark and ensure it always complies with the standard FSC®- STD-50-001 V2.0.</li> <li>No logo/trademark use car take place without approva from the Management Representative and prior to any FSC® logo/trademark use, the Management Representative shall always seek approval from a FSC® accredited certificatior</li> </ul>

Sales of stock /	Risk:	<ul> <li>Monitor closely purchase</li> </ul>
shipped and	<ul> <li>In case of shipped and</li> </ul>	documents and stock status
unsold FSC®	unsold/stored material.	by regularly printing stock
certified material	there might be an increased	reports for FSC <sup>®</sup> Material
	risk in mixing up FSC® material with non-FSC® material (due to gap in time between purchase and sale) Medium risk	<ul> <li>If purchase consists of FSC<sup>®</sup> certified material, sales shall consist of FSC<sup>®</sup> certified material too, adhering to all FSC<sup>®</sup> requirements</li> <li>If sold non-certified, Labels on cargo shall be removed and it shall not be mentioned in sales documentation anything related to FSC<sup>®</sup> outputs (as not applicable)</li> </ul>

Below are details of the controls we apply to mitigate the above identified risks. These have been established by OLAM Global Agri Pte. Ltd. both at the Head Office and at the Marketing office(s) to mitigate the risks of mixing certified and non-certified products.

### 5.1. Supplier verification

Supplier may not be delivering  $\ensuremath{\mathsf{FSC}}^\circ$  material with valid claim.

Supplier verification is therefore required:

The supplier of FSC<sup>®</sup>-COC products will be a holder of either a FSC<sup>®</sup>-FM or/and a FSC<sup>®</sup>-COC Certificate. Validity and status of the FSC<sup>®</sup> Certificates can be checked on the FSC<sup>®</sup> Website: <u>http://info.fsc.org/</u>

It is the only credible source of information for the status and validity of FSC<sup>®</sup> certificates and Olam Global Agri Pte. Ltd. shall verify the validity and scope of the supplier's FSC<sup>®</sup> certificate for any changes that might affect the availability and authenticity of the supplied products. The above shall be checked systematically to ensure the Chain of Custody is maintained when buying FSC<sup>®</sup> materials from a supplier.

An up-to-date record of all FSC<sup>®</sup> suppliers who are supplying material used for FSC<sup>®</sup> product groups shall be established and maintained (See Annex 5 – Supplier verification www.fsc.info.org – Congolaise Industrielle des Bois)

### 5.2. Customer verification

Sales and back-office teams shall always control whether the FSC-COC or FSC-CW certificate of

their customer is valid before issuing a sales contract. To do so, they shall use an up-to-date list of their customers and their certificate (list available on the local network). Management Representative for the FSC<sup>®</sup>-COC system is responsible for keeping this list up to date. FSC's trademark portal (<u>https://trademarkportal.fsc.org/portal/login.php</u>) shall also be used to maintain this list up to date.

### 5.3. Controls on Purchase and Sales Contracts for FSC<sup>®</sup> certified

#### products

Olam Global Agri Pte. Ltd. requires at least the following basic information on all the **purchase** contracts:

- Name and contact details of the organization
- Name and address of the supplier
- Date when the document was issued
- Contract no.
- Product type and material category
- Marks & no. (As and when required/possible)
- Serial numbers(As and when required/possible)
- Specifications
- Volume / Quantity of the product sold
- Units and unit price

Before any FSC<sup>®</sup> purchase contract can be issued the following shall be verified:

- The FSC<sup>®</sup>-COC No or FSC<sup>®</sup>-CW No from supplier shall be indicated on all contracts for FSC<sup>®</sup> material
- Product Group must clearly be stated on all contracts: FSC<sup>®</sup> 100% / FSC<sup>®</sup> Controlled Wood
- Following text must also appear: Product group from well-managed forests, produced in conformity with the Principles and Criteria of the Forest Stewardship Council and other controlled sources.

(See Annex 6 – Example of a purchase contract FSC<sup>®</sup> Material)

The **sales contract** shall indicate the following basic information:

- Name and contact details of the selling entity
- Name and address of the Buyer
- Date of the document
- Contract no.
- Product type and material category

- Marks & no. (As and when required/possible)
- Serial numbers (As and when required/possible)
- Specifications
- Volume / Quantity of the product sold
- Units and unit price

Before any sales contract is issued, the below points shall be verified:

• The Olam Global Agri Pte. Ltd. FSC<sup>\*</sup>-COC Registration Code: SGSHK-COC-002926 in the case of the sale of FSC<sup>\*</sup> 100% products shall appear

or

- The Olam Global Agri Pte. Ltd. FSC<sup>®</sup> Controlled Wood Code: SGSHK-CW-002926 in the case of the sale of FSC<sup>®</sup> Controlled Wood products shall appear
- The claim "FSC<sup>®</sup> 100%" for products from FSC<sup>®</sup> 100% product groups shall appear
- The claim "FSC" Controlled Wood" for FSC" Controlled Wood product shall appear

(See Annex 7 – Example of a sales contract FSC<sup>®</sup> Material)

### 5.4. Controls on Shipping Documentation:

When material is shipped, the Operations Department (both in the Head Office and in marketing offices) shall receive the following documentation from Supplier/Agent/Procurement Entity... in origin:

- Specifications / Packing List from origin
- Commercial Invoice from Supplier
- Bill of Lading
- Phyto-sanitary Certificate / Fumigation Certificate
- Certificate of origin

Documentation shall be checked as per below.

#### The Supplier/Origin Commercial Invoice shall bear:

- The FSC<sup>\*</sup>-COC or FSC<sup>\*</sup>-CW Certificate No from supplier as well as validity date of the corresponding certificate
- The Product Group: FSC<sup>®</sup> 100% / FSC<sup>®</sup> Controlled Wood.
- The FSC<sup>®</sup> text must be also shown:
   Product group from well-managed forests, produced in conformity with the Principles and Criteria of the Forest Stewardship Council and other controlled sources

(See Annex 8 - Example of a purchase invoice FSC<sup>®</sup> Material)

The Bill of Lading/Specifications/Packing list shall bear:

- The specifications /packing list must indicate:
- The FSC<sup>®</sup>-COC or FSC<sup>®</sup>-CW Certificate No from supplier as well as validity date of the corresponding certificate
- The Product Group: FSC<sup>®</sup> 100% / FSC<sup>®</sup> Controlled Wood
- The FSC<sup>®</sup> text must be also shown: *Product group from well-managed forests, produced in conformity with the Principles and Criteria of the Forest Stewardship Council and other controlled sources.*

Both the **Bill of Lading and Specifications/Packing** List shall be clearly **linked** by a common reference (ex: state the contract no. from origin as a common reference that would link the documentation and therefore cargo is fully identified and traceable.)

Note: The Certificate of Origin and Phyto-Sanitary Certificate are also linked to other documents through origin contract no.

(See Annex 9 – Example of a Bill of Lading / Annex 10 – Example of a Packing List-Specifications / Annex 11 – Example of a Phyto-sanitary certificate)

### 5.5. Sales Invoice

Given the fact all these checks are duly completed and successful and no breach in the Chain of Custody is found, we shall then issue a **Sales invoice** outputs sold with FSC<sup>®</sup> claims including the following information:

- Name and contact details of the organization
- Name and address of the customer
- Date when the document was issued
- Contract no.
- Product type and material category
- Marks & no. (As and when required/possible)
- Serial numbers(As and when required/possible)
- Specifications
- Volume
- Units and unit price

Operations Department will ensure that delivered FSC<sup>\*</sup> quantities match with the quantities on the corresponding supplier invoice.

The **Sales invoice** shall additionally state for outputs with FSC<sup>®</sup> claims:

• The Olam Global Agri Pte. Ltd. FSC<sup>\*</sup>-COC Registration Code: SGSHK-COC-002926 in the case of the sale of FSC<sup>\*</sup> 100% products

or

- The Olam Global Agri Pte. Ltd. FSC<sup>®</sup> Controlled Wood Code: SGSHK-CW-002926 in the case of the sale of FSC<sup>®</sup> Controlled Wood products
- The claim "FSC<sup>®</sup> 100%" for products from FSC<sup>®</sup> 100% product groups
- The claim "FSC<sup>®</sup> Controlled Wood" for FSC<sup>®</sup> Controlled Wood product

Important Note: if the output is sold FSC<sup>\*</sup> certified, the claim shall be identical as on the purchase invoice as OLAM Global Agri Pte. Ltd. uses the transfer system.

The product sold shall be therefore clearly identified as FSC<sup>\*</sup> certified material on the invoice. (Annex 12 – Example of a Sales invoice FSC<sup>\*</sup> Material with claim "FSC 100% claim")

### 5.6. Conversion factors

Olam Global Agri Pte. Ltd. has identified certain conversion factors for use in cases where the measurement methodology is changed. The conversion factors are set as follows:



#### Equivalence cbm and Hoppus Tons for all Products Group

#### Purchase in cbm / sales in Metric Tons for Ebony Specie ONLY (Scientific Name: Diospyros Crassiflora/119a)

Olam Global Agri Pte. Ltd. will purchase Ebony wood product based on the volume in cubic meters as per usual. However, whenever sale is agreed in sales contract in Metric Ton unit, Olam Global Agri Pte. Ltd. will base the sales calculation on actual statistic weight value indicated on the **specification** received from supplier and this value will be the only source allowed for the sale quantity.

These conversions factors shall be revised on regular basis and kept up-to date.

Olam Global Agri Pte. Ltd. will ensure to identify new conversion factors for new trade lines or new requirements.

### 5.7. Issues relative to verification of Critical Control Points:

### Complaints

In the event of a complaint is received regarding the organization's conformity to the requirements applicable to the scope of Olam Global Agri Pte. Ltd.'s CoC certificate, the management representative should be immediately informed. This person shall then ensure that the complaints are adequally considered, including the following:

- a) Acknowledge receipt of the complaint to the complainant within two (2) weeks of receiving the complaint
- b) Investigate the complaint and specify its proposed action in response to the complaint within three (3) months. If more time is needed to complete the investigation, the complainant and Olam Global Agri Pte. Ltd.'s certification body should be notified
- c) Take appropriate actions with respect to complaints and any deficiencies found in processes that affect conformity to the certification requirements
- d) Notify the complainant and Olam Global Agri Pte. Ltd.'s certification body when the complaint is considered to be successfully addressed and closed.

### 5.8. Issues relative to verification of Critical Control Points: Non-

### compliance

In the case of, despite all the controls and procedure, non-conforming products are detected after they have been sold and delivered, Olam Global Agri Pte. Ltd. shall undertake the following activites:

- a) Notify its certification body and all affected direct customers in writing within five business days of the non-conforming product identification, and maintain records of that notice
- b) Analyse causes for occurrence of non-conforming products, and implement measures to prevent their reoccurence
- c) Cooperate with its certification body in order to allow the certification body to confirm that appropriate actions were taken to correct the non-conformity.

### 6. FSC<sup>®</sup>-CoC Logo Usage and Protection.

The FSC<sup>®</sup> logo shall be used in accordance with the standard FSC<sup>®</sup>-STD-50-001 V2-0. According to above standard, we will apply the FSC<sup>®</sup> trademarks only after we get our own FSC<sup>®</sup>-COC certificate number, no matter which ways we need to use the FSC<sup>®</sup> Trademarks and Labels. Furthermore, we will not use any FSC<sup>®</sup> trademarks to any promotion of our certified products until we have actual certified product sales at our end.

Olam Global Agri Pte. Ltd. will establish and maintain an up to date a register of all Logo use for on/off products. The use of logo of the relevant certification scheme is managed by the Management Representative and shall always comply with the standard FSC<sup>\*</sup>-STD-50-001 V2.0. No logo use can take place without approval from the Management Representative and prior to any FSC<sup>\*</sup> logo use, the Management Representative shall always seek approval from a FSC<sup>\*</sup> accredited certification body.

We would use the FSC<sup>®</sup> Trademarks, Labels, Logo as described below:

- A. On-product use
  - FSC<sup>®</sup> labels to be used on the Packing & Packaging of logs and sawn timber
  - FSC<sup>®</sup> labels to be used on logs and sawn timber
- B. Off-product use
  - Use of the FSC<sup>®</sup> Trademarks on stationary, email signatures
  - To be used on sign boards of Olam Global Agri Pte. Ltd., Singapore
  - To be used on any pamphlet, literature, books, reports, or presentation made by Olam Global Agri Pte. Ltd.

#### (See Annex 13 – FSC<sup>®</sup> Logo use register)

Note: No FSC<sup>\*</sup> label should be used on material nor documents in the case of the trade of FSC<sup>\*</sup> CW material.

### 7. Records & Registers

Olam Global Agri Pte. Ltd. as well as marketing offices and outsourced entities shall maintain complete and up-to-date records to maintain a secure Chain of Custody.

We will retain records and reports, including purchase and sales documents, training records, volume summaries and trademark approvals during (5) five years.

We will record the following documents:

- Purchase and Sales Contracts
- Purchase and Sales Invoices
- Relevant Shipping Documentation (Bill of Lading/Specifications/Packing List, Certificate of Origin, Phyto-Sanitary Certificate)
- FSC<sup>®</sup> Material Suppliers Register
- FSC<sup>®</sup> Logo Use Register
- FSC<sup>®</sup> Product Group List
- Up to date FSC<sup>®</sup> Volume Report for purchase ad sales contracts
- Training Attendance Sheets

Olam Global Agri Pte. Ltd. has a computerized system for storage of documentation dated a year or older. Electronic Records are backed up monthly. These records are stored in hard copy, easily available and stored off site. Also, reports and records are easily extracted from our internal system under ORACLE – OPS.

### 8. Outsourcing

The system used for outsourcing work through entities remains **the transfer system** as the work implies handling of documentation without processing/production of the inputs. There will be no transfer of ownership of FSC<sup>\*</sup> certified material to these companies.

#### LIST OF OUTSOURCING PARTNERSHIPS

Company details	Date of start	Date of end	FSC®	Type of operations

There is currently no ongoing outsourcing agreement.

Our certification body will be immediately informed with the names and contact details of any additional outsourcing organizations that Olam Global Agri Pte. Ltd. would wish to add.

(See Annex 14 – Chain of Custody Certification Outsourcing Agreement Example)

### 9. FSC Core Labour requirements and policy of association

In compliance with FSC STD-40-004 V3-1 section 7 and annex D, Olam Global Agri Pte. Ltd. has completed its self-assessment relation to the FSC Core Labour requirements. A digital copy of this document is kept on the company's server.

In compliance with FSC STD-40-004 V3-1 section 1.3, Olam Global Agri Pte. Ltd. has issued a self-declaration regarding the FSC-POL-01-004.

This self-declaration attests to the fact that Olam Global Agri Pte. Ltd. is committed to respect FSC's values.

#### (See Annex 15 – Self-declaration regarding FSC-POL-01-004)

A digital copy of this self-declaration is kept on the company's server and a physical copy is kept on Basel site.

### 10. Training

The Management Representative shall identify the training needs and arrange FSC<sup>®</sup> related training for new staff members.

The current Timber Team is competent in daily FSC<sup>®</sup> material documentation handling and understands their specific responsibilities in the control of the Chain of Custody. A separate training program was arranged on 20<sup>th</sup> July 2012 for all employees dealing with FSC<sup>®</sup> certified material who could not attend the session in Singapore. Every employee who joined the team since has been trained in Basel.

Antoine Briane did a refresher internal training course on the 28th of September 2016 to relevant employees of Olam Agri Basel AG. Attendants were asked to sign an attendance sheet after the course.

#### (See Annex 16 – Attendance Sheet – COC Certification training Report)

Antoine Briane did internal and individual to all employees who joined the Olam Agri Basel AG team. Olam Global Agri Pte. Ltd. registers training attendance sheets in hard copies as part of its procedure.

There should also be at least one meeting/training per year with each team to discuss of the current system and potential new updates.

Records of training and experience will be maintained and kept up to date for 5 years.

### Annexes

Annex 1	Environment and Sustainability Policy
Annex 2	Health and Safety Policy
Annex 3	Letter of authorization
Annex 4	FSC <sup>®</sup> Product Group List
Annex 5	Supplier verification through www.fsc.info.org
Annex 6	Example of a purchase contract FSC® Material
Annex 7	Example of a sales contract FSC <sup>®</sup> Material
Annex 8	Example of a purchase invoice FSC <sup>®</sup> Material
Annex 9	Example of a Bill of Lading
Annex 10	Example of a Packing List / Specifications
Annex 11	Example of a Phyto-sanitary Certificate
Annex 12	Example of a Sales invoice FSC <sup>®</sup> Material "FSC 100% claim"
Annex 13	FSC <sup>®</sup> Logo use report form
Annex 14	Chain of Custody Certification Outsourcing Agreement Example
Annex 15	Attendance Sheet – CoC Certification training Report

#### Annex 1 Olam Global Agri Pte. Ltd.'s Environment and Sustainability

Policy



## **Environmental Sustainability Policy**

Olam is committed to selecting and managing land responsibly, establishing landscape-level water management, and adapting to risks and opportunities for Olam and communities.

#### Our goals:

- Increase water use efficiency
- Minimise the impact of wastewater discharges
- Mitigate greenhouse gas emissions from Olam sites
- · Reduce indirect land impacts from third-party farmers and suppliers
- Increase business resilience through adaptation.

#### To achieve these goals, we will:

- Assess relevant risks in our day-to-day supply-chain and direct operations, proposed operational changes, acquisitions and new ventures
- Select and manage land responsibly
- Establish integrated water resource management and encourage water stewardship
- Increase the efficiency of all resources used including fuel, energy, water and land
- Increase the proportion of renewable and non-fossil fuels and energy and the utilisation of by-products consumed in our direct operations
- Reduce any impacts arising from our business activities on the environment and biodiversity through process innovation, and waste elimination, reduction, reuse and recycling
- Implement appropriate climate smart agricultural practices in those supply-chains and direct operations identified as having current or future climate associated risks
- Conduct periodic environmental footprint reviews for all Olam's own operations and its key supply-chain activities
- Encourage and support our suppliers to improve the sustainability of their business
- Create a learning organisation where colleagues can share their successes and failures to drive improvement.

For the management and implementation of this and all policies, we will:

- Conduct our business with integrity and in compliance with the relevant laws of the countries in which we operate and in accordance with recognised international and national standards, guidelines and processes
- Require all levels of Olam management to be accountable for applying the policy in their business decisions
- Ensure all employees, business partners, contractors suppliers and visitors understand this Policy and their own responsibilities and accountabilities and receive appropriate training and support for success
- Establish strategies and management systems to create and prioritise measureable objectives and execute improvement plans that are aligned with our business goals and address our significant risks, impacts and opportunities
- Communicate and publically report meaningful and accurate information regarding our performance to demonstrate continual progress towards commitments made in our policies
- Regularly review this Policy for business alignment including 'Our Shared Values' and key stakeholder expectations.

Sunny Verghese

Sunny George Verghese Group MD and CEO Olam International Limited

Issue 2\_WD5 01 April 2016 Document P-02
#### Annex 2 Olam Global Agri Pte. Ltd.'s Health and Safety Policy



# **Health and Safety Policy**

Olam is committed to providing a healthy and safe workplace for our employees, contractors and visitors.

Our vision of embedding a 'zero harm culture' is delivered through safety leadership and embodied in 'Our Shared Values'.

#### Our goal:

 Deliver a world-class safety programme across all Olam facilities, with workplace risk management as a core capability.

To achieve these goals, we will:

- Promote consultation between management, employees, contractors and interested parties on those matters affecting safety and health in the workplace
- Form facility safety committees chaired by the Facility Manager to identify, assess and eliminate risk or implement risk mitigation actions based on risk prioritisation
- Implement a safety management programme based on safe systems of work, including Risk Assessment and Mitigation, Job Safety Analysis and Permit to Work
- Establish measurable health and safety goals and targets supported by processes to accurately measure, trend and report our progress
- Maintain robust conformance assessments using internal and external auditors.

For the management and implementation of all policies, we will:

- Conduct our business with integrity and in compliance with the relevant laws of the countries in which we operate and in accordance with recognised international and national standards, guidelines and processes
- Require all levels of Olam management to be accountable for applying the policy in their business decisions
- Ensure all employees, business partners, contractors suppliers and visitors understand this Policy and their own responsibilities and accountabilities and receive appropriate training and support for success
- Establish strategies and management systems to create and prioritise measureable objectives and execute improvement plans that are aligned with our business goals and address our significant risks, impacts and opportunities
- Communicate and publically report meaningful and accurate information regarding our performance to demonstrate continual progress towards commitments made in our policies
- Regularly review this Policy for business alignment including 'Our Shared Values' and key stakeholder expectations.

Sunny Veryhese

Sunny George Verghese Group MD and CEO Olam International Limited

Issue 2\_WD5 01 April 2016 Document P-03

<b>Volam</b>
Letter of Authorization
Singapore, 19/11/2018
To Whomsoever it may concern:
We hereby appoint Antoine Briane to be the company's Management Representative of the FSC- COC system. He will have overall responsibility for the organization's compliance with all applicable requirements of this standard. For Olam International Limited, Darshan Raiyani – Global Head
Olam International Limited OLAM INTERNATIONAL LTD, 7 STRAITS VIEW, MARINA ONE, EAST TOWER, #20-01, SINGAPORE 018993 T +65 6339 4100   F +65 6339 9755   www.olamgroup.com

## Annex 4 FSC<sup>®</sup> Product Group List

The following list contains the species with a potential interest in trade. It is covering the different products (W1.1, W5.1, W5.3, W9.1, W9.6, W13.5)

Specie	Specie	Longhi beg	Gambeya beguei
(common name)	(scientific name)	Longhi perp	Gambeya perpulchra
Acajou	Khaya anthotheca	Mambodé	Detarium macrocarpum
Aiélé	Canarium schweinfurthii	Manilkara / Owom	Manilkara spp.
Ako	Antiaris toxicaria	Mukulungu	Autranella congolensis
Albizia	Albizia spp	Niové	Staudtia gabonensis
Angueuk	Ongokea gore	Ohia	Celtis mildbraedii
Aniégré	Aningeria robusta	Olon	Zanthoxylum heitzii
Avodiré	Turraeanthus africanus	Onzabili	Antrocaryon klaineanum
Ayous	Triplochiton scleroxylon	Padouk	Pterocarpus soyauxii
Azobé	Lophira alata	Pao rosa	Bobgunnia (= Swartzia) fistuloides
Bilinga	Nauclea diderrichii	Sapelli	Entandrophragma cylindricum
Bodioa	Anopyxis klaineana	Sipo	Entandrophragma utile
Bossé clair	Guarea cedrata	Tali	Erythrophleum ivorense
Bubinga	Guibourtia demeusei	Tali	Erythrophleum suaveolens
Dabema	Piptadeniastrum africanum	Tchitola	Prioria oxyphylla
Diania GF	Celtis adolfi-friderici	Tiama	Entandrophragma angolense
Diania PF	Celtis tessmannii	Wengué	Millettia laurentii
Dibétou	Lovoa trichilioides	Okoumé	Aucoumea klaineana
Doussié	Afzelia bipindensis	Gombe	Didelotia africana
Ebène	Diospyros crassiflora	Okan	Cylicodiscus gabunensis
Essessang	Ricinodendron heudelotii	Ovengkol	Guibourtia ehie
Etimoé	Copaifera mildbraedii	Andoung	Aphanocalyx hedinii
Eyong	Eribroma oblongum	Bete	Mansonia altissima
Fromager	Ceiba pentandra	Framire	Terminalia ivorensis
latandza	Albizia ferruginea		
Ilomba	Pycnanthus angolensis		
Iroko	Milicia excelsa		
Kanda	Beilschmiedia (African B. sp	p.)	
Kapokier	Bombax buonopozense		
Kosipo	Entandrophragma candollei	i	
Kotibé	Nesogordonia papaverifera		
Koto	Pterygota spp.		
Lati	Amphimas pterocarpoides		
Limbali	Gilbertiodendron dewevrei		
Limbali	Terminalia superba		

FSC<sup>®</sup> - COC Operations Procedure

Gambeya lacourtiana

Longhi abam

## Annex 5 Supplier verification through www.fsc.info.org



## Annex 6 Example of a purchase contract FSC® Material



BUYER / ACHETEUR	: OLAM GLOBAL AGRI PTE LTD., 7 STRAITS VIEW, MARINA ONE EAST TOWER, #20-01, SINGAPORE 018936
SELLER / VENDEUR	: CONGOLAISE INDUSTRIELLE DES BOIS BP 41 OUESSO CONGO
PRODUCT / PRODUIT	: ENV. 28 M3 (1X40') AVIVES ACAJOU (KHAYA ANTHOTHECA) PROVENANCE: REPUBLIQUE DU CONGO
	FSC 100% PRODUCT GROUP FROM WELL-MANAGED FORESTS, PRODUCED IN CONFORMITY WITH THE PRINCIPLES AND CRITERIA OF THE FOREST STEWARDSHIP COUNCIL AND OTHER CONTROLLED SOURCES. CERTIFICATION CODE CIB: SGSCH-COC-002697. VAL UNTIL 12TH OF OCTOBER 2025. THIS TIMBER (PRODUCT) IS ALSO PRODUCED IN CONFORMITY WITH THE DECLARATION OF COMMITMENTS BY CIB (NOVEMBER 2004 ATTENTION SVP. NE JAMAIS OMETTRE DE PORTER DANS LES DOCUMENTS (CONTRAT, SPECIFICATION, FACTURE, BILL OF LADING) LE CODE DE LA CERTIFICATION
QUALITY/ QUALITE	COC-002697 : F.A.S., KD - 14% (+/- 2%)
QUANTITY/ QUANTITE	: 28 CBM
PRICE / PRIX	
PACKING / DESCRIPTION	LE PRIX S'ENTEND EUR/M3 : EPAISSEUR: SELON LE PACKING LISTE
	LARGEURS: SELON LE PACKING LISTE LONGUEURS: SELON LE PACKING LISTE
SHIPMENT / EMBARQUEMENT PAYMENT TERM / REGLEMENT PORT OF SHIPMENT / PORT OF CHARGEMENT PORT OF DISCHARGE / PORT OF DESTINATION SPECIAL CONDITIONS / MENTIONS SPECIALES	MESURAGE: SYSTEME METRIQUE MARQUAGE: FEUILLE VERTE « CIB » + FSC 100% PRODUCTION: STOCK PARCEL. : JANVIER 2022 / FEVRIER 2022, EN CONTENEUR (1X40') AVEC CMA CGM. : 100% PAYMENT IN ADVANCE : KRIBI (CAMEROUN) : VALENCIA (ESPAGNE) : CONNAISSEMENTS: A ETABLIR A ORDRE, SANS RESERVE ET A MARQUER "FRET PAYABLE PAR TONEWOODS SL. NOTIFY: TONEWOODS SL.
	VILLAS DEL BOSQUE 17 46370 – CHIVA SPAIN.
	AUTRES DOCUMENTS: LES CERTIFICATS PHYTOSANITAIRE, D'ORIGINE ET EUR 1 DOIVENT ETRE EN MAINS DE OLAM AVANT L'ARRIVEE DU NAVIRE AU PORT DE DESTINATION.
	REMARQUE: A FACTURER A: (= FACTURE + COPIES SPECI + B/L E-MAIL) OLAM GLOBAL AGRI PTE LTD., 7 STRAITS VIEW, MARINA ONE; EAST TOWER, #20-01; SINGAPORE 018936
	1 of 2

## Annex 7 Example of a sales contract FSC<sup>®</sup> Material



SALES DATE ORDER NO.	: 19 January 2022 : 22/S/00303/A DKD11959ACA.
BUYER / ACHETEUR	TONEWOODS S.L. VILLAS DEL BOSQUE 17 ES - 46370 CHIVA SPAIN ES- 46370
SELLER / VENDEUR	<ul> <li>OLAM GLOBAL AGRI FTE LTD.,</li> <li>7 STRAITS VIEW, MARINA ONE EAST TOWER, #20-01, SINGAPORE 018936</li> </ul>
PRODUCT/PRODUIT	: ABT. 28 M3 (1X40) ACAJOU SAWN TIMBER (KHAYA ANTHOTHECA) COUNTRY OF ORIGIN: REPUBLIC OF CONGO
	FSC 109% OLAM FSC CERTIFICATE NO. SOSHK-COC-002926. PRODUCT GROUP FROM WELL-MANAGED FORESTS, PRODUCED IN CONFORMITY WITH THE PRINCIPLES AND CRITERIA OF THE FOREST STEWARDSHIP COUNCIL AN OTHER CONTROLLED SOURCES.
QUALITY/QUALITE	: F.A.S.; KD - 14% (+/- 2%)
QUANTITY/ QUANTITE	: 28 CBM ~
PRICE / PRIX	: THB PRICE IS QUOTED IN EURIN3
PACKING/DESCRIPTION	: THICKNESS: AS PER PACKING LIST
	WIDTHS: AS PER PACKING LIST
	LENGTH: AS PER PACKING LIST
	MEASUREMENT: METRIC SYSTEM MARKING: GREEN LEAF « CIB » + FSC 100%.
SHIPMENT / EMBARQUEMENT	: JANUARY 2022 / FBRUARY 2022, IN (1X40') CONTAINÉR WITH GMA CGM.
PAYMENT TERM /REGLEMENT	: CASH AGAINST DOCUMENTS AT SIGHT 100% PAYMENT AGAINST COPY OF DOCUMENTS. PAYMENT TO BE MADE AT SIGHT RECEIVING COPY DOCUMENTS AND ORIGINAL DOCUMENTS TO BE SENT THEREAFTER.
PORT.OF SHIPMENT / PORT OF CHARGEMEN	
PORT OF DISCHARGE / PORT OF DESTINATION	
OTHER CONDITIONS / AUT	RES CONDITIONS

1 of 2

Olam Global Agri Pte Ltd., 7 Straits View, #20-01 Marina One East Tower, Singapore 018936 Tel. 65 6339 4100 | Fax. 65 6339 9755 | www.olamgroup.com Reg. No. 202110111-H.

# Annex 8 Example of a purchase invoice FSC® Material

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Jolam 6	TOUP Comp		ĠO	LAI	SE	E IN	NDUS	STR	IELLE	DES	BOIS
								OUESS	O LE: 12/03/ 2	022	
	FAC	TURE Nº :C118	122	DOIT	<u>r:</u>	7 Stra East	/ INTERNA aits View, M Tower, #20 ipore 01893	larina One -01			
CONT ESSER PORT PORT PAYS CODE C	RAT D'EMB DE DE DE DES CERTIFI	ARQUEMENT. STINATION STINATION CAT FSC®	ACAJO KRIBI VALEN ESPAC SGSCI C0116	GNE H-COC-00	A ANT	HOTHE		22/P/0037	70 - 22/5/00303 A		
LE 08/03/ 2022 BL N° : DLO0148842											
S. CIF	NBRE FDX	QUALITE	ESS.	DESIGN	ATION	N		NBRE	VOLUME M3	P.U. FOB EURO	PRIX TOTAL EURO
S0307/22 S0308/22 S0309/22 S0310/22 S0311/22	1	FAS ST KD BR D FAS ST KD BR D FAS ST KD BR D FAS ST KD BR D FAS FX KD BR D	I ACA I ACA	25 28 32 38	X X X X X	<u>100 +</u> <u>110 +</u> 110 +	X 2,20 X 2,20	1236 95 46 20	25,0 1,4 0,7 0,3	27 17 35	
		COLIS / ORIGIN		50 P. DU C			X 2.20		0,3		
	VALEU	JR EN CFA							×		<u>`</u>
This timb Ćertifica Congolaise Indi I.A. svec Conse ICCM : 05 B 17 IIU: M20005110 Vegime d'imposi	All proi er (prod ation col ustrielle ( il d'Admir 9 CNSS   00003751 Illon : Rée	nistration au capital de 1 N° 7074P 39 al / Résidence fiscale : I	ont have conform 002697 the Dec 10.021.50	FSC® 1009 nity with th Valid until laration of 00.000 FCFA	le Prir 12 O Comr	ctober 2 nitmen BRA2 Sis M B.P. :	and Criteria 2025, This ti ts by CIB (No 22AVILLE TPILA à côté d : 145	of the Fore mber (prod avember 20 e la centrale	d forests, st Stéwärdship C luct) is also produ 020). Com Base B.P. Tél: a accueil edministr	mune de POKOLA vie - Site industrie : 41 OUESSO (242) 06 900 14 30	đ
Comptes bancal	res: RIB L	CB : CG39 3001 2001	0120 955	51 0110 125	- RIB C	DCo: CO	339 3001 1000	2020 0401	6300 03B	wortBronhowoig100	

## Annex 9 Example of a Bill of Lading



### Annex 10 Example of a Packing List / Specifications



#### Annex 11 Example of a Phyto-sanitary Certificate

1. MINISTERE DE L'AGRICULTURE RÉPUBLIQUE DU CONGO DE L'ELEVAGE ET DE LA PECHE Unité-Travail-Progrès ...... DIRECTION GENERALE DE L'AGRICULTURE DIRECTION DE LA PROTECTION DES VEGETAUX DEPARTEMENT DE LA SANGHA Ŧ0 /MAEP/DGA/DPV-DS/22 CERTIFICAT PHYTOSANITAIRE L'Organisation de la Protection des Végétaux de : LA REPUBLIQUE DU CONGO A l'Organisation de la Protection des Végétaux de: ESPAGNE 1. Description de l'envoi Nom et adresse de l'exportateur: CIB POKOLA BP 41 OUESSO REP DU CONGO Nom et adresse déclarés du destinataire : TONEWOODS SL. VILLAS DEL BOSQUE 17 46370-CHIVA SPAIN. Nomble et nature des colis : 22 FDX DES BOIS SCIES DE ACAJOU (DKD 11959 ACA RS0117/22) Marque de colis : CIB-OLAM Lieu d'origine : LA REPUBLIQUE DU CONGO (SANGHA / POKOLA) Möyen de transport déclaré : VEHICULES ET NAVIRES Point d'entrée déclaré : ESPAGNE Nom du produit et quantité déclarée : ACAJOU (27,920 M3) Nom hotanique des plantes : KHAYA ANTHOTHECA 2. Déclaration de certification Il est certifié que les végétaux ou produits végétaux décrits ci-dessus ont été inspectés suivant des procédures officielles áppropriées et estimés exempls d'organismes de quarantaine comme spécifié par la partie contractante importatrice ; et qu'ils sont jugés conformes aux exigences phytosanitaires en vigueur dans la partie contractante importatrice, y compris à celles concernant les organismes réglementés non de quarantaine 3. Déclaration supplémentaire 4. Traitement de désinsectisation et/ou de désinfection Date : 26-JAN-22 traitement :TRAITEMENT CHIMIQUE ... produit chimique (matière active) SARPALO (THIACLOPRID-BUTYLCARBAMATE-PROPICONAZOLE & TEBUCONAZOLE AQUA+ GEREMULE.. durée 1 ASPERSION TOUS LES 6 JOURS JUSQU & EMBARQUEMENT . 1º. concentration

Le Chef de Poste de Controle Phytosanitaire de ..... P.G.V.DLA Controle Phytosanitaire de ..... P. O.V. Interesting and the signature du chef de poste) Alexandre Strand and the former of the poste) Interesting and the signature du chef de poste LE SHEEDERNIK T Franck Yannick MATOUTI KOBLAVIF du fonctionnaire autorisé) I mail Cal

## Annex 12 Example of a Sales invoice FSC<sup>®</sup> Material "FSC 100%

claim"

14 March 2022		
TONEWOODS S.L. VILLAS DEL BOSQUE 17 ES - 46370 CHIVA SPAIN ES-46370		
COMMERCIAL INVO	DICE NO : 03227/03/2022	
22 BDLS ACAJOU = 27.920 C (KHAYA ANTHOTHECA)		
COUNTRY OF ORIGIN: REI 100% FSC		
OLAM FSC REGISTRATION	N CODE: SGSHK-COC-002926	
B/L Nº DLO0148842 DATED 01 X 40' CONTAINER Nº AF		
FOB DOUALA		
OUR O/C REFERENCE	: 22/S/00303/A/01	
YOUR REFERENCE	: DKD11959ACA	
PORT OF SHIPMENT	; KRIBI	
FORT OF SILLEBURY		
PORT OF DISCHARGE	; VALENCIA.	
PORT OF DISCHARGE PAYMENT TERM	: CASH AGAINST DOCUMEN 100% PAYMENT AGAINST O PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREAFTER.	
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME	CASH AGAINST DOCUMEN 100% PAYMENT AGAINST O PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREAFTER.     PORT GDYNIA	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME B/L DATE	CASH AGAINST DOCUMEN 100% PAXMENT AGAINST C PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREAFTER. PORT GDYNIA : 08 MARCH 2022	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME B/L DATE B/L NUMBER	CASH AGAINST DOCUMEN 100% PAYMENT AGAINST C PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREAFTER. PORT GDYNIA 0 88 MARCH 2022 DL00148842	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME B/L DATE B/L DATE B/L NUMBER OUR BANK REFERENCE	CASH AGAINST DOCUMEN 100% PAXMENT AGAINST C PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREAFTER.     PORT GDYNIA     08 MARCH 2022     DLO0148842     03227/03/2022	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY L DOCUMENTS TO BE SENT
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME B/L DATE B/L NUMBER	CASH AGAINST DOCUMEN 100% PAYMENT AGAINST C PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREAFTER. PORT GDYNIA 08 MARCH 2022 DLO0148842 103227/03/2022 Beneficiary Name	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY L DOCUMENTS TO BE SENT : OLAM GLOBAL AGRI PTE L
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME B/L DATE B/L DATE B/L NUMBER OUR BANK REFERENCE	CASH AGAINST DOCUMEN 100% PAXMENT AGAINST C PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREASTER. 2 PORT GDYNIA 2 08 MARCH 2022 2 DLO0148842 2 03227/03/2022 2 Beneficiary Name Account Number	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY L DOCUMENTS TO BE SENT : OLAM GLOBAL AGRI PTE L : CH02 0023 3233 1169 1970 P
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME B/L DATE B/L DATE B/L NUMBER OUR BANK REFERENCE	CASH AGAINST DOCUMEN 100% PAXMENT AGAINST C PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREAFTER. PORT GDYNIA 08 MARCH 2022 DLO0148842 0322703/2022 Beneficiary Name Account Number Beneficiary Bank	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY L DOCUMENTS TO BE SENT : OLAM GLOBAL AGRI PTE L : CH02 0023 3233 1169 1970 P : UBS SWITZERLAND AG
PORT OF DISCHARGE PAYMENT TERM VESSEL NAME B/L DATE B/L DATE B/L NUMBER OUR BANK REFERENCE	CASH AGAINST DOCUMEN 100% PAXMENT AGAINST C PAYMENT TO BE MADE AT DOCUMENTS AND ORIGINA THEREASTER. 2 PORT GDYNIA 2 08 MARCH 2022 2 DLO0148842 2 03227/03/2022 2 Beneficiary Name Account Number	OPY OF DOCUMENTS. SIGHT OF RECEIVING COPY L DOCUMENTS TO BE SENT : OLAM GLOBAL AGRI PTE L : CH02 0023 3233 1169 1970 P



Olam Global Agri Pile Ltd., 7 Straits View, #20-01 Marina One East Tower, Singapore 018936 TeL 65 6339 4100 | Fax. 65 6339 9755 | www.olamgroup.com Reg. No. 202110111-H.

# Annex 13 FSC<sup>®</sup> Logo use report form

Date	Logo Usage	Auditors' approval	Date of Approval	Comments

#### FSC Logo Use / FSC Trademark Register

## Annex 14 Chain of Custody Certification Outsourcing Agreement

## Example

CHAIN OF CUSTODY CERTIFICATION OUTSOURCING AGREEMEN	IT
Timber International AG, Basel, Wood Products	
am Group	
ackoffice Switzerland	
eschengraben 6	
I-4051 Basel	
vitzerland	
none: +41/61 205 39 40	
e: Chain of Custody Contractor Agreement	
part of our chain of custody ("CoC") procedures we are required to have an agr	eement in
ace with all outsourced contractors with whom we work.	ung and
e would appreciate if you could confirm your agreement to the following by sign turning a copy of this letter.	ing and
e, the contractor, herby declare that:	
We have received a copy of the relevant section of Olam International Ltd.'s C	оС
procedures and are operating in compliance with them.	
We agree to allow the relevant CoC accredited Certification body to audit our if required	operation
We will ensure, that certified material supplied by Olam International Ltd. can	be
tracked and controlled and cannot be mixed during handling of documents	
We will keep records of goods received, goods dispatched and delivery docum	entation
associated with all certified material processed under this agreement.	
We will not outsource any procedure without the prior agreement of Olam Int Ltd., should this be necessary, the outsourced location will need to be added t	
International Ltd.'s CoC registration and all relevant procedures adhered to.	e elulii
We shall not use the CoC scheme logos (FSC) in relation to our processing of ge	
under this agreement unless specifically instructed by Olam International Ltd.	to the
contrary	
urs sincerely	
A	
onfirm that TT Timber International AG, Basel, wood products accepts the above dition to the standard terms of business of Olam International Ltd.	terms in
and	
1 Automation of the second sec	
ime	
J.W.M. Hunipk	
ted Basel, 09.12.2014	
v	
International Limited nasek Boulevard #11-02 Suntec Tower Two Singapore 038989	

#### Annex 15 Self-declaration regarding FSC-POL-01-004



Olam Agri Pte. Ltd. 7 Straits View, Marina One East Tower #20–01 Singapore

T: +41 61 205 39 44 E: wood@olamagrl.com

Singapore, May 12th, 2022

#### Self-declaration regarding FSC-POL-01-004

The signing Organization is associated with the Forest Stewardship Council A.C., Oaxaca, Mexico, or one of its subsidiaries or affiliates (hereinafter: FSC) by being either a member of or having a contractual relationship with Substationes of animates interentation, PSC by being either a member of or having a contractual relationship with FSC. Hereby the signing Organization explicitly states that it has read and understood the "Policy for the Association of Organizations with FSC" as published under www.fsc.org. This policy stipulates FSC's position with regards to unacceptable activities by organizations and individuals which already are or would like to be associated with FSC as well as the mechanism for disassociation.

In light of the above, the Organization explicitly agrees currently and in the future, as long as the relationship with ESC exists, not to be directly or indirectly involved in the following unacceptable activities:

- a) Illegal logging or the trade in illegal wood or forest products;
   b) Violation of traditional and human rights in forestry operations;
- c) Destruction of high conservation values in forestry operations;
- d) Significant conversion of forests to plantations or non-forest use;
- e) Introduction of genetically modified organisms in forestry operations.

In addition, the signing Organization recognizes that the principles established by the International Labor Organization through the 1998 Declaration on Fundamental Principles and Rights at Work (the "Principles") serve to guide governments in the protection of the basic rights of workers without defining a uniform path for every nation to follow. Based upon these Principles, and consistent with applicable national law, rights, regulations, and administrative/judicial rules and procedures, the signing Organization shall respect:

a) Freedom of association and the effective recognition of the right to collective bargaining;

- b) The elimination of all forms of forced or compulsory labor; c) The effective abolition of child labor; and
- d) The elimination of discrimination in respect of employment and occupation.

For Olam Global Agri Pte. Ltd., Darshan Raiyani President and Global Head Wood products and Gabon plantations	

Olam Global Agri Pte. Ltd. | Reg. No. 202110111H

### Annex 16 Attendance Sheet – CoC Certification training Report



# **Chain of Custody Training Report**

Antoine Briane, Representative of the FSC-COC did today (28.09.2016) a refresher internal training course to relevant employees in TT Timber International AG, Basel on:

FSC Standard for Chain of Custody Certification

After attending the course, please kindly sign below for training report purposes and send it to us back for our records.

Samandary sales assistant Sucrta Hodzic sales assistant gunt	Employee	Position	Signature
Hodzic sales assistant gunt	C. Ferreira	sales assistant	C. Ler
V ) /	S. Samandary	sales assistant	Buletal
Buchs adm assistant	V. Hodzic	sales assistant	and
	V. Buchs	adm. assistant	1 Lux

Olam International Limited Signature:

Olam International Limited 9 Temasek Boulevard, #11-02 Suntec Tower 2, Singapore 038989 T +65 6339 4100 | F +65 6339 9755 | www.olamgroup.com

## Annex 17 CIB's FSC<sup>®</sup>-COC traceability procedures



RECEPTION PARC INDUSTRIES	1ère TRANSFORMATIO N	2e & 3e TRANSFORMATION	COLISAGE / CUBAGE	MARQUAGE COLIS	EXPORT DEBITES	MARQUAGE GRUMES	EXPORT GRUMES
- \$	•		-K-		- 🚢		
• Pointage des grumiers à	• Tronçonnage /	• Suite du processus de	• Mesurage des	<ul> <li>Marquage des</li> </ul>	Attribution des	<ul> <li>Préparation des</li> </ul>	Attribution des
l'arrivée	billonage	transformation (séchage,	colis	colis à la peinture	documents d'export	grumes	documents d'export
<ul> <li>Vérification des données de</li> </ul>	<ul> <li>Sciage des billes</li> </ul>	moulurage etc.)	<ul> <li>Saisie des données</li> </ul>	ou via une	(spécifications, lettre	<ul> <li>Marquage des grumes</li> </ul>	(spécifications, lettre de
traçabilité		<ul> <li>Etape(s) facultative(s)</li> </ul>	dans	étiquette	de voiture etc.)	et attribution d'un code-	voiture etc.)
<ul> <li>Classement grumes</li> </ul>			GESFOR/GESDEB	<ul> <li>Spécification</li> </ul>		barres	
export/scierie			• Edition des codes-	FSC 100%			
<ul> <li>Attribution d'un code-barre</li> </ul>			barres				
aux billes							
Q	Ø	00	Ø	Q	Q	Ø	Q
Code barre bille	• Fiche de	<ul> <li>Fiche de consommation</li> </ul>	• Fiche de cubage	Code-barres	• Facture et	<ul> <li>Code-barres grume</li> </ul>	Facture et
<ul> <li>Fiche de suivi réception</li> </ul>	tronçonnage	triage	<ul> <li>Code-barres colis</li> </ul>	colis	documents d'export		documents d'export
grumes	• Fiche de	• Fiche entrée/sortie					
	consommation	séchoirs					
	entrée usine	Fiche de consommation					
		moulurage					
		<ul> <li>Fiche de consommation</li> </ul>					
		aboutage					