

Quality and Food Safety Policy

Olam is committed to improving food safety and quality across our business.

We strive to meet and exceed our customer expectations for consistent quality and food safe products through the diligent application of our robust quality and compliance programs, from plantations and farms through our value-adding processes, and a 'right first time' culture.

Our goal:

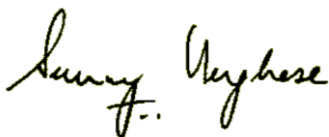
- Certify our processing facilities to one of the Global Food Safety Initiatives (GFSI) recognised food safety standards

To achieve this goal, we will:

- Manage food risk by applying sound quality and food fraud management principles
- Implement Hazard Analysis and Critical Control Points (HACCP), Threat Assessment and Critical Control Points (TACCP) and Vulnerability Assessment and Critical Control Points (VACCP) to our activities
- Work cooperatively with our internal and external suppliers and customers to ensure quality standards are maintained across the supply chain
- Establish measurable quality goals and targets supported by processes to accurately measure, trend and report our progress across the supply chain
- Maintain internal and external compliance testing programs across all levels of the supply chain.

For the management and implementation of this and all policies, we will:

- Conduct our business with integrity and in compliance with the relevant laws of the countries in which we operate and in accordance with recognised international and national standards, guidelines and processes
- Require all levels of Olam management to be accountable for applying the policy in their business decisions
- Ensure all employees, business partners, contractors suppliers and visitors understand this Policy and their own responsibilities and accountabilities and receive appropriate training and support for success
- Establish strategies and management systems to create and prioritise measurable objectives and execute improvement plans that are aligned with our business goals and address our significant risks, impacts and opportunities
- Communicate and publically report meaningful and accurate information regarding our performance to demonstrate continual progress towards commitments made in our policies
- Regularly review this Policy for business alignment including 'Our Shared Values' and key stakeholder expectations.



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Group MD and CEO
Olam

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